



Statement of Commitment to meeting the accessibility needs of people with disabilities

Orchard View by the Mississippi Inc. is committed to ensuring equal access and participation for people with disabilities. We are committed to treating people with disabilities in a way that allows them to maintain their dignity and independence.

We believe in integration, and we are committed to meeting the needs of people with disabilities in a timely manner. We will do so by removing and preventing barriers to accessibility and by meeting our accessibility requirements under Ontario's accessibility laws.

Orchard View by the Mississippi Inc. will provide policies and any other documents related to accessible customer service, accessible workplace and accommodation information, and feedback process in an accessible format or with communication support, on request.

We will consult with the person making the request to determine the suitability of the format or communication support.

We will provide the accessible format in a timely manner and, at no additional cost.